



Special conditions VTM GO+ via Mobile Vikings

1. These special terms and conditions for VTM GO+ apply to all aspects of the relationship between you and Mobile Vikings regarding VTM GO+, alongside our [General Terms and Conditions](#).
2. By linking your VTM GO+ subscription (existing or new) to Mobile Vikings, you are entitled to a monthly discount of € 1, which will be listed on your Mobile Vikings invoice/payment invitation.

Linking to Mobile Vikings is only possible for monthly VTM GO+ subscriptions, not for annual ones. If you already have an active annual subscription with VTM GO+, you can still link, but only for a monthly subscription via Mobile Vikings. In this case, please check the consequences for your existing annual subscription in article 5 below.

3. The discount is only granted to Vikings with an active Mobile Vikings mobile subscription and/or internet at home subscription. This means combining a prepaid card with VTM GO+ does not entitle you to a discount.
4. To use VTM GO+, a DPG Media account is required, which you can activate via the [VTM GO+ website](#). Of course, you must also agree to [VTM GO+'s general terms and conditions](#).
5. You can link an existing VTM GO+ subscription to Mobile Vikings by following the steps outlined in your My Viking account or in the corresponding emails. You can further manage your VTM GO+ subscription or cancel it free of charge after the first 30 days via your My Viking account.

If you already have a subscription with VTM GO+ and want to continue it via Mobile Vikings, your current annual or monthly subscription will be paused by VTM GO+. This ensures that once your new subscription via Mobile Vikings starts, you will only pay via your Mobile Vikings invoice/payment invitation. If your existing subscription was paused, that direct subscription with VTM GO+ will automatically become active again if the link with Mobile Vikings is disconnected.

For any questions regarding the billing of your existing VTM GO+ subscription by DPG Media, please [contact DPG Media's customer service](#) directly.

6. After the first 30 days, you can cancel your VTM GO+ subscription at any time free of charge in your My Viking account. The cancellation of the VTM GO+ subscription always takes effect at the end of the current subscription month. If you terminate your telecom service(s) with Mobile Vikings, your VTM GO+ subscription via Mobile



Vikings will also automatically end at the end of the current subscription month. If you still want to use VTM GO+, you can take out a subscription directly with DPG Media.

7. DPG Media manages and is responsible for the VTM GO+ app. They act as the data controller for processing your personal data to provide you with the VTM GO+ service, based on [DPG Media's privacy policy](#).

You can find more information about how Mobile Vikings handles your personal data on [this page](#).

8. Mobile Vikings is not responsible for problems or interruptions in the operation of the VTM GO+ service. In case of issues, please [contact VTM GO+ customer service](#).
9. Mobile Vikings may make changes to how the VTM GO+ service is offered and its associated conditions, such as the price. We will inform you in good time about these changes if they apply to you. If a change puts you at a substantial disadvantage, you have the right to modify or terminate your subscription free of charge.

DPG Media may make changes to the VTM GO+ service itself. These changes will be implemented in accordance with [VTM GO+'s general terms and conditions](#).

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